



Mercy
Home Care,
where the heart is

Enhancing Health. Celebrating Life.

*Mercy
Medical
Continuum*

**Home Health
Hospice**
Rehabilitation
Lifecare Retirement
Assisted Living
Memory Care

MERCY ™
HOME CARE



Mercy Home Care

Renowned for its home care services, Mercy Medical provides compassionate, personal and medical care to patients in the comfort of their homes throughout Mobile and Baldwin counties. Mercy's reputation and expertise in home care has been growing throughout the Gulf Coast region since 1981.

Mercy Home Care is an ideal alternative for homebound individuals of any age whose condition does not require hospitalization but does require continuing care, pain management, treatment or instruction.

Mercy offers five specialized home care programs –

Mercy Home Care Programs

- Home Health
- Pediatric Home Care
- Neuro-Psychiatric Home Care
- Palliative Home Care
- Hospice Home Care

Advantages of Mercy Home Care programs include –

Mercy Home Care Advantages

- Earlier discharge from hospitals with a smooth transition to home
- Lower healthcare costs
- Lower risk of hospital readmittance or visits to the ER
- Recovery in the comfort of patients' home
- Increased patient compliance
- Assistance in identifying financial and community resources
- Instruction and regular assessments by specialized nurses

The Mercy Home Care team of more than 145 healthcare professionals educates patients and their families on rehabilitative procedures; nutritional, emotional and spiritual issues; proper care; and medical equipment needs in the patient's home.



*Mercy
Home Care
Team*

- Attending physician (patient's doctor)
- Medical director
- RN case manager
- Home health aides
- Social worker
- Caregiver
- Rehabilitation therapists - physical, occupational, respiratory* and speech
- Registered dietitian*
- Chaplain
- Pharmacist*
- Bereavement coordinator
- Volunteer

*Available for consultation.

Admission

Mercy Home Care is covered by Medicare, Medicaid, private insurance, worker's compensation and private payment. Medicare and Medicaid require patients be referred by a physician, have a medical condition requiring the care of a nurse and be homebound (except for occasional outings). Some private insurance, worker's compensation and private payment do not require patients be homebound for home care.

When your physician recommends home care or if you think you are eligible, ask for Mercy Home Care.

For details, call **251.621.4200**.

Mercy Home Health

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Whether a loved one is recovering from an illness, injury or surgical procedure, Mercy Home Health provides skilled medical and personal care in the convenience and comfort of the patient's home. Mercy's goal is to return patients to their highest level of functional independence.

Mercy Home Health is ideal for homebound patients of Baldwin and Mobile counties in need of skilled nursing care and/or physical, occupational, speech or respiratory therapies following discharge from a hospital or when referred by their physician. Home health also helps in managing chronic illnesses such as diabetes or congestive heart failure or patients in need of specialized nursing skills such as wound, bed sore, colostomy, catheter or feeding tube care. Home health benefits patients with a new diagnosis, medication or treatment. Mercy nurses also identify and manage medical conditions related to weakness, decreased functional status, arthritis, traumas and fractures.

Mercy Home Health is administered by a team of trained, healthcare professionals including a patient's physician; a medical director; skilled nurses; home health aides; a social worker; physical, occupational, respiratory* and speech therapists; a pharmacist,* a registered dietitian;* a volunteer coordinator; and a chaplain.

*Mercy
Home
Health
Services*

- Skilled nursing care –
RN/LPNs on call 24/7
Instruction on care, treatment and medications
Physical exams/assessments
IV therapy, wound care, catheter care, colostomy care, lab tests
- Rehabilitation Services –
physical, occupational, respiratory and speech therapies
- Nutritional, emotional and spiritual counseling
- Personal care –
bathing, dressing, and grooming
- Assistance with medical equipment and supplies
- Assistance with financial and community resources
- Home safety instruction

Combining patient and family education with comprehensive treatment planning, Mercy Home Care programs focus on quality care and family support. Mercy treats the patient's mind, body and spirit and provides patients and their families with privacy, respect and dignity.

*Available for consultation.

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Mercy Neuro-Psychiatric Home Care

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Mercy Neuro-Psychiatric Home Care treats homebound patients with neurological deficits, psychiatric disorders, emotional problems, or any illness that can cause a change in a person's behavior, thoughts and needs. Through a team of healthcare professionals, patients receive coordinated services aimed at keeping them active and functional in their most treasured and familiar environment, their home.

Mercy Neuro- Psychiatric Home Care Diagnoses

- Amyotrophic lateral sclerosis (ALS)
- Parkinson's disease
- Alzheimer's disease and dementia
- Depression, anxiety, schizophrenia
- Other Neuro-Psychiatric disorders

Requirements for admission to Mercy Neuro-Psychiatric Home Care include –

Admission Requirements Include

- a physician's referral
- a major mental diagnosis as determined by the American Psychiatric Association
- patient must be homebound except for occasional outings
- a need for medical services that are intermittent, reasonable and necessary, as defined by Medicare

Mercy Neuro-Psychiatric Home Care is administered by a team of trained, healthcare professionals including a patient's physician; a medical director; skilled nurses (specialized in neuro-psychiatry); home health aides; a social worker; physical, occupational, respiratory* and speech therapists; a pharmacist;* a registered dietitian;* and a chaplain.

*Neuro-
Psychiatric
Home
Care
Services*

- Skilled nursing care –
RN on call 24/7
Instruction on care, treatment and medications
Physical exams/assessments
IV therapy, wound care, catheter care, colostomy care, lab tests
- Rehabilitation Services –
physical, occupational, respiratory and speech therapies
- Nutritional, emotional and spiritual counseling
- Personal care –
bathing, dressing, and grooming
- Assistance with medical equipment and supplies
- Assistance with financial and community resources
- Home safety instruction

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Mercy Pediatric Home Care

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Mercy Pediatric Home Care allows children to recover in the comfort of their own home with family members, rather than in a hospital. It provides cost-effective, compassionate medical care to homebound children under 18-years old who are recovering from injuries or surgeries, dealing with chronic or complicated diagnoses or other serious health problems.

In addition to the psychological and emotional advantages of recovering at home, Mercy Pediatric Home Care saves healthcare dollars, reduces the likelihood of complications such as infection and provides high-tech medical care by a skilled, specially-trained team of healthcare professionals. Mercy Pediatric Home Care also supports the family by offering educational, nutritional, and spiritual counseling and assistance in securing resources.

Mercy Pediatric Home Care Diagnoses

- Chronic or complicated illnesses
- Premature infants, failure to thrive
- Infusion, catheter and wound care
- Colostomies
- Cancers and Leukemias
- Cast care and physical therapy
- Burns
- Transplant recovery

The Pediatric Home Care team works with the family and the physician to design a plan of care that meets their needs. Administered under the supervision of a patient's physician, pediatric nurses provide continuity in the patient's care.

*Mercy
Pediatric
Home Care
Services*

- Skilled nursing care –
RN/LPNs on call 24/7
Instruction on care, treatment and medications
Physical exams/assessments
IV therapy, wound care, catheter care, colostomy care, lab tests
- Rehabilitation Services –
physical, occupational, respiratory and speech therapies
- Nutritional, emotional and spiritual counseling
- Personal care –
bathing, dressing, and grooming
- Assistance with medical equipment and supplies
- Assistance with financial and community resources
- Home safety instruction

Combining patient and family education with comprehensive treatment planning, Mercy Home Care programs focus on quality care and family support.

Since 1998, Mercy Pediatric Home Care has served more than 600 families in Mobile and Baldwin counties. Mercy Medical is the only provider of the full range of pediatric home care services in either county.

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Mercy Palliative Home Care

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Mercy Palliative Home Care treats patients experiencing advanced, progressive illnesses or serious injuries and addresses the needs of the whole person – mind, body and spirit. It focuses on care and support, pain and symptom management, and comfort and quality of life for patients and their families. Palliative care utilizes curative measures and is provided simultaneously with life-prolonging therapies.

Mercy Palliative Home Care Diagnoses

- Cancer
- Cardiac disease
- Respiratory disease
- Multiple Sclerosis
- Muscular Dystrophy
- Alzheimer's
- Renal disease
- Other chronic or serious illnesses

One of the most important values of Mercy Palliative Home Care is the availability of a nurse 24/7 to help handle problems and provide reassurance, explanation and education on medical and personal care.

The Palliative Home Care team identifies goals from the family and develops a plan of care from an holistic approach, considering pain management, psychological issues, spiritual and emotional needs, and keeping life as normal as possible.

*Mercy
Palliative
Home
Care
Services*

- Skilled nursing care –
RN/LPNs on call 24/7
Instruction on care, treatment and medications
Expertise with pain and symptom management associated with curative treatment
Physical exams/assessments
IV therapy, wound care, catheter care, colostomy care, lab tests
- Rehabilitation Services –
physical, occupational, respiratory and speech therapies
- Nutritional, emotional and spiritual counseling
- Personal care –
bathing, dressing, and grooming
- Assistance with medical equipment and supplies
- Assistance with financial and community resources
- Home safety instruction

Combining patient and family education with comprehensive treatment planning, Mercy Home Care programs focus on quality care and family support. Mercy treats the patient's mind, body and spirit and provides patients and their families with privacy, respect and dignity.

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Mercy Hospice

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Begun in 1979 as one of the hospice pioneers in this region, Mercy Hospice cares for patients with incurable illnesses. It emphasizes comfort measures, a patient's wishes and quality of life rather than a curative treatment. Hospice is holistic, addressing patients' physical, emotional and spiritual well being and offers supportive services for all family members. Mercy provides several hospice care options—

- **Hospice Home Care** – Mercy's hospice team provides services in the patient home: a private residence, nursing home, assisted living facility or wherever the patient lives.

Continuous Care is an alternative to inpatient admission for a medical crisis. The Medicare and Medicaid Hospice Benefit provides private duty nursing care in the home, designed for short-term crisis intervention. The hours of nursing care depends on a patient's needs.

- **Hospice Respite Care** – This short term inpatient care is designed to relieve the family or primary caregiver. Caregivers often schedule respite to travel, rest or take care of their own healthcare needs. Respite is temporary and is limited to five consecutive days.

- **Inpatient Hospice** – Inpatient hospice care is available at Mercy for crisis management, when intensive nursing and other support are required. Criteria for this level of hospice care include:

- a. Uncontrolled distressing physical symptoms, uncontrolled pain, severe dyspnea, nausea, or severe wounds

- b. Psychosocial problems – caregiver illness, unsafe home environment, imminent death where family can no longer cope at home

Hospice patients may be admitted into any Mercy Hospice program and may transfer as needed. The Mercy Hospice team supports, identifies and responds to the patient's needs in order to improve the quality of life and assist the family in honoring the patient's wishes and planning for the future.

*Mercy
Hospice
Services*

- Case Management of the medical needs for the Hospice diagnosis
- Skilled nursing care –
RN/LPNs on call 24/7
Instruction on care and medications
Physical exams/assessments
Systems management -wound care, catheter care, colostomy care, lab tests etc.
- Nutritional, emotional and spiritual counseling
- Personal care –
bathing, dressing, and grooming
- Assistance with medical equipment and supplies
- Assistance with financial and community resources
- Home safety instruction

Hospice trained nurses and other healthcare professionals aggressively manage pain and other physical symptoms while providing patients with privacy, respect and dignity. The Hospice team strives to meet the needs of the family as well as those of patients while educating about end-of-life issues and how to manage them.

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Mercy's history & mission

Mercy Medical has been a leader among healthcare providers along the Gulf Coast since 1949, and licensed in home care since 1981. One of the largest private employers in south Alabama, Mercy Medical is a healthcare continuum that provides services in rehabilitation, long-term care, home health, hospice, assisted living, lifecare retirement and memory care.

Mercy is approved by Medicare and Alabama Medicaid, licensed by the State of Alabama and accredited by the Joint Commission on Accreditation of Healthcare Organizations.

Mission

Mercy Medical is called to the healing ministry of Jesus Christ providing compassionate, holistic and excellent care to persons of all ages, under the sponsorship of the Sisters of Mercy and as a member of Catholic Health East. Mercy Medical provides individuals opportunities for enhanced quality of life through the integration of medical management, rehabilitative services, wellness and residential communities.



*Enhancing Health.
Celebrating Life.*

Baldwin County Home Care

177 Baldwin Square • Fairhope, AL 36532-2046

Mobile County Home Care

Providence Hospital Campus
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