

What does JCAHO accreditation of my home care provider mean to me?

Because its standards are regarded as the most rigorous in the industry, companies who choose to be evaluated by JCAHO are therefore committed to providing the highest level of quality care to their patients. JCAHO's "gold seal of approval" is a clear sign that the company has demonstrated compliance to the most stringent standards of performance.

How can I find out how well an organization did on their survey or if it is accredited?

A list of JCAHO accredited companies and their survey results are posted in the "Quality Check"™ section of the Joint Commission website at www.jcaho.org. You can also call the Joint Commission's Customer Service Department directly at 630-792-5800 for additional information.

Look for the JCAHO "gold seal" of approval when selecting your home care provider.



Joint Commission

on Accreditation of Healthcare Organizations



The Joint Commission
And Their Role in Assessing the Quality of
Home Care Services

Who is the Joint Commission?

The Joint Commission on Accreditation of Healthcare Organizations (JCAHO) is an independent, not-for-profit organization established over 50 years ago. JCAHO is the world leader in evaluating the quality and safety of care delivered in over 18,000 healthcare organizations across the country—from home care providers to hospitals, nursing homes, assisted living facilities, outpatient clinics, and behavioral health centers.

JCAHO is governed by a board that includes physicians, nurses, and consumers. JCAHO sets the standards by which health care quality is measured in America—and around the world.



How does a home care organization become JCAHO accredited?

To earn and maintain accreditation, a home care organization undergoes an extensive on-site review by a select team of JCAHO professionals such as nurses, respiratory therapists, or pharmacists at least once every three years. The purpose of the review is to evaluate the organization's performance in areas that affect patient care. Through an assessment of a company's procedures and personal visits with its patients and staff, the company is evaluated and scored.

Accreditation may then be awarded based on how well the organization met JCAHO standards.